

Claim/repair order

Towards AEI Power GmbH, Uracher Str. 91, 72555 Metzingen, managing director: Thomas Oliver McGimpsey, registered in the commercial register at the Stuttgart District Court under HRB 360 734

Please tick as appropriate and send the completed form by email to: service.aei-power@aei.com

AE Inverter (1)
(new units delivered after 01.01.2015)

AE / REFU inverter (2)
(for new units delivered until 31.12.2014)

Siemens inverter (only for Germany) (3)
and control boxes

AE / REFU / Siemens inverter repair (4)
out of warranty

Contact data:

Your details:

Delivery address:

Company:

Street:

ZIP/City:

Phone:

Mobil:

Email:

VAT:

Commission:

Product Data:

Product type:

Serial number:

MLFB-number:
(only for Sinvert PVM)

Firmware:

Remote system: AE SiteLink Plant Name: Others:

Failure:

Display indication: Display without function:

Description of failure: (Updated daily and the last day's)

LED indication:

READY (green): on flashing off
ALARM (red): on flashing off

ON (orange): on flashing off
EARTH FLT (red): on flashing off

Error occurs: permanently temporarily

Product location: inside outside

Specific settings:

- No specific settings unknown
- ENS parameter changes
- Other parameter changes

Have you recently changed or expanded your system / Installation? Yes No

Repair costs:**3-phase Inverter**

Typ 8 – 23 K	Light Repair	Flat Rate	490 € net
Typ 8 – 23 K	Full Repair	Flat Rate	850 € net
Typ 40 + 46 K		Flat Rate	1.600 € net
Investigation (optionally incl. scrapping)	All Types		150 € net

Central Inverters 100 – 630 K

SR-Box & Power Stack - repair will be charged according to time and material requested

SR Box – Investigation	350 € net
Power Stack - Investigation	600 € net

PMU / Siemens Controlbox / PV Heater - repair will be charged according to time and material requested

(1) AE inverter (new equipment delivered after 01.01.2015)

Organization, risk and cost of transportation in the first year after delivery of new equipment are at the expense of AEI Power GmbH.

Organization, risk and cost of transportation after the first year after delivery of new equipment are at the expense of the customer.

(2) AE / REFU inverter (new equipment delivered until 31.12.2014)

Organization, risk and cost of transportation within Germany are at the expense of AEI Power GmbH for devices within the basic warranty (the first three years after new equipment delivery).

Organization, risk and costs of transport abroad and in the extended warranty are at the expense of the customer.

(3) Siemens inverters and control boxes (only for Germany)

Organization, risk and cost of transportation are at the expense of the customer.

(4) AE / REFU / Siemens inverter repair out of warranty

We offer a one year warranty for the exchanged/repared parts/boards.

Organization, risk and cost of transportation are at the expense of the customer

With your signature you accept

1. Our attached terms and conditions for the supply of products and services as of 01.01.2015. These can be downloaded from <http://www.advanced-energy.de/de/LEGAL.html>
2. Our attached Data Privacy Declaration
3. Your acceptance for investigation and repair according to the above stated prices

Place and Date

Signature, Stamp